



Career Opportunity: Call Centre Dispatcher

- Experience in fire operations, public safety/health, emergency management, customer service, call centre operation is an asset.
- Experience as a Special Constable is an asset.

Languages

- Fluent in English and Cree.
- Fluent in French is an asset.

Knowledge and Abilities

- Good knowledge of Cree communities, services, and knowledge of the Cree Culture.
- Ability to listen and speak to people in some state of distress.
- Strong communication and interpersonal skills.
- Ability to demonstrate sound and rapid decision making under stressful conditions.
- Strong organizational skills and ability to coordinate multiple tasks in a stressful environment.
- Proven ability to be discreet and maintain confidentiality.
- Strong attention to detail and accuracy.
- Demonstrated ability to work under pressure and to adapt to a changing environment.

Additional Requirements

- Typical office setting where there are no unusual physical demands.
- Requires flexible hours, rotational work shift is required.
- Willingness to follow adequate training.
- Must undergo a background check.

The Cree Nation Government may, at its discretion, waive any or all of the aforementioned requirements if a suitable candidate who is a JBNQA beneficiary accepts to follow a training plan determined by the Cree Nation Government as a condition of employment.

Application Period

On-going Basis until All Positions are Filled

Application

Your application must be sent by email or fax with the competition number: **EEPF-211104-3**

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